SITE MAP

- Superior Cabin *Sleeps 6*
- Family Cabin *Sleeps 9*
- Family Cabin *Sleeps 7*
- Family Cabin *Sleeps 6*
- Family Cabin *Sleeps 5*
- Standard Cabin *Sleeps 6*
- Standard Cabin *Sleeps 5*
- Superior Cabin *Sleeps 8*
- Accessible Cabin *Sleeps 5*
- Classic Cabin *Sleeps 6*
- Budget Cabin *Sleeps 6*
- Glamping Pod
- Ensuite
- Powered Site
- Unpowered Site

GUEST SERVICES

- Reception/Kiosk
- Kitchen
- BBQs
- Rec Room
- Amenities
- Laundry
- Dump Point
- Playground
- Jumping Pillow
- AED
- First Aid
- Fire Hose Reel
- Fire Extinguisher
- Emergency Assembly

PARK LANE BENDIGO

AMENITIES
Code: 2012#

WIFI
Parky's Guest WIFI
PW: Parklane

PARK ENTRY

To Bendigo

McIVOR HIGHWAY

To Heathcote

PARKY'S play

Dog Run

RESIDENTS ONLY
Beyond this point

NAME: _____ CABIN/SITE: _____ Please return your key to reception on departure.

PARK GUIDELINES, RULES & EMERGENCY PROCEDURES

Parky's Play: Largest indoor play centre includes 4 levels of fun, 5 slides, 2 trampolines, ballpit & a large cannon ball zone. Suitable for ages 3-12 years with dedicated Toddler area. There is a height limit of 145cm for the central spider tunnel. Check with our team at reception for more information.

Alcohol: Excessive alcohol consumption and the use of banned substances are strictly prohibited. Alcohol must not be consumed in playgrounds, pool areas, jumping cushion, Park Lane Play, or the front office/kiosk. Offensive behaviour will not be tolerated.

Balconies and Carports: Balconies and carports must be kept clean and tidy at all times. Items must not be stored in these areas.

Bikes, Scooters and Riding Devices: Helmets meeting Australian Standard (AS/NZ 2063:2008) must be worn while riding within the Holiday Park. Riding is not permitted in or around facilities, pool, sites and BBQ areas. Riding is not permitted after dusk and all riders must adhere to the 10km speed limit like everyone else.

Bunk Beds: In accordance with Australian Standard (AS/NZ 4220:2003), children under 9 years must not use the top bunk and must not play on bunk beds. Children must not play on top bunk.

Vehicles and Parking: One vehicle per site is permitted unless authorised. Vehicles must be parked within your site or designated driveway. Additional vehicles require approval. Visitors must park in the designated Visitor Car Park. ***Speed limit: 10km/h**

Check Out: All accommodation and sites must be vacated by 10:00am on the day of departure.

Children: Children must be supervised by a parent or guardian at all times. Children under 8 must be accompanied by an adult in all amenities.

Damage: Guests are responsible for any damage to park property, accommodation, facilities or grounds. Costs will be charged at management's discretion.

Emergency Procedures: Please refer to emergency information provided below and signage within cabins and amenities.

Facilities and Amenities: Please keep all facilities clean and tidy. Facilities close at 10:00pm, including the camp kitchen, playground, jumping cushion, pool and spa areas.

Fires and BBQs: BBQ facilities are provided. Fire pits are permitted in designated areas only. Please speak with reception before use. A limited number of fire pits are available for hire.

Laundry: Clotheslines and dryers (fee applies) are available. Guests must not install additional lines or structures.

Maintenance: Please report maintenance issues to reception during office hours. We will attend as soon as possible.

Noise: Noise must be kept to a minimum at all times and must cease by 10:00pm. Disturbances can be reported via the after-hours contact number.

Pets: Pets must be kept on a leash at all times, must not be left unattended, and owners must clean up after them. Please refer to our Pet policy for more information.

Pool & Spa: The pool is open from sunrise to sunset (unless closed for maintenance). Children under 12 must be supervised by an adult. Food, drinks and alcohol are not permitted in the pool area. Please follow all posted pool safety signage.

Road Rules: The 10km/h speed limit applies to all vehicles and riders at all times.

Rubbish: Please dispose of rubbish in designated bins. Recycling bins (yellow lids) are provided. Pet waste bags must be disposed of in general waste bins.

Smoking: Smoking or vaping is not permitted within any accommodation, facilities, amenities or any other building. All cigarette butts must be disposed of appropriately.

Visitors: All visitors must register at reception during office hours.

Credit Card Pre-Authorisation: A valid credit card is required at check-in. A $5 pre-authorisation will be processed per cabin as security. This is not a charge and will only be used to cover damages, excessive cleaning, or other losses identified after check-out (excluding fair wear and tear). Any unused amount will be released after departure, typically within 7 to 10 business days depending on your bank.

Safety Compliance: All caravans, cabins and relocatable homes must have an approved smoke alarm installed. LPG bottles must comply with all State Government and local regulations. Guests and residents are responsible for ensuring their personal equipment meets all applicable requirements.

EMERGENCY PROCEDURES

EMERGENCY:

In the event of an **EMERGENCY** within the park which does not directly involve you, your caravan site or cabin, when hearing the emergency siren or on instruction from staff:

- Secure your valuables
- Ensure your cabin, site or home is safe by turning off electricity & LPG Bottles
- Gather your family and/or visitors and evacuate to the Emergency Assemble Area

FIRE: In the event of a **FIRE** at your caravan site or cabin:

- Notify Emergency Services on 000
- Notify the Park Office on (03) 5881 1284
- If appropriate, attack fire with water (do not put water on petrol, oil, fat or electric fires)
- Turn off Power & Gas
- Secure your valuables
- Gather your family and/or visitors and evacuate to the Emergency Assemble Area

EMERGENCY ASSEMBLY AREAS:

FRONT OF PARK: For all guests, residents and visitors in the areas located on the south side (bottom) of the park.

REAR OF PARK: For all guests, residents and visitors in the areas located on the north side (top) of the park.

IMPORTANT NUMBERS:

Fire, Police & Ambulance: 000

Poisons Information Line: 13 11 26

State Emergency Services (SES): 13 25 00

Reception (Business Hours): 03 5449 3335

Reception (After Hours / Emergency): 0437 622 078

DO NOT ATTEMPT TO REMOVE YOUR VEHICLES OR CARAVANS AS THIS MAY HINDER EMERGENCY SERVICES.